



Privacy Policy

Version 1





Our C.A.R.E. ethos has been designed in partnership with clinicians working in detention and supported by feedback from patients and charities that provide specialist support to represented groups.

Compassion: We recognise that people in secure environments are more likely to have experienced trauma and will naturally be worried and concerned. We ensure our staff are trained and supported to understand this and deliver compassionate and supportive care.

Assurance: Our Quality Assurance (QA) processes ensure that the services we deliver align with best practice standards and demonstrate high-quality outcomes for people under our care. We will also involve specialist charities through our innovative Third Sector Collective, to ensure we are reaching out into our communities/international partners & supporting people to reintegrate on release.

Respect: We respect and honour the diverse cultural and religious backgrounds of patients ensuring that our approach promotes equality and equity. People in our care are engaged in a way that is open and non-judgmental. By understanding their beliefs & practices, we can offer care that is sensitive to individual needs, fostering a sense of trust and promoting effective communication for better health outcomes.

Empowerment: All residents are placed at the centre of their care with our services sequenced around their specific and holistic care needs. Patients co-create care plans that are designed to treat their presenting conditions and empower them to self-manage, taking control of their wellbeing.

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Document Control

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1. Introduction

At DrPA Secure, we are committed to protecting the privacy and security of our candidates, clients, healthcare practitioners, and other users. As a UK-based healthcare solutions provider for Immigration Removal Centres, Prisons, and other secure establishments, we comply with the General Data Protection Regulation (GDPR) and UK data protection laws. This Privacy Policy explains how we collect, use, store, and disclose your personal data.

2. Who Are We

DrPA Secure is a healthcare provider delivering medical services to secure establishments, including prisons, Immigration Removal Centres, and Young Offender Institutions within the UK. We work closely with the Home Office, NHS Trusts, and private healthcare providers.

3. Data We Collect

We collect and process personal data to deliver our services effectively. This includes:

Personal Identifying Information

Full name, date of birth, address, and contact information (email, phone).

Professional Data

CV details, job titles, work experience, qualifications, and employment history.

Health Information

Medical history, where necessary, to comply with legal obligations or as part of employment health checks.

Compliance Data

Proof of right to work in the UK, DBS checks, and records required to comply with NHS and private contracts.

Financial Data

Bank account details, payroll information, and tax details (for employees and self-employed contractors).

4. How We Use Your Data

We process your data to:

Fulfil Contractual Obligations

Provide healthcare professionals (including GPs) to secure establishments under our contracts with NHS and private providers.

Manage Employment and Contract

Handle employment or self-employed contracts, timesheets, payroll, and pension obligations.

Legal Compliance

Ensure compliance with CQC requirements, NHS Trust protocols, and legal obligations such as safeguarding.

Communication

Keep you informed about work placements, updates to services, or other business-related communications.

5. Legal Basis for Processing

We process your data under several lawful bases, including:

Performance of a Contract

To place you in employment or to provide healthcare services.

Legal Obligation

To comply with laws such as safeguarding, right to work, and tax legislation.

Legitimate Interests

To provide healthcare solutions to secure establishments, ensure the security of our business, and maintain relationships with NHS Trusts and private providers.

6. Sharing Your Information

We may share your personal information with:

Healthcare Facilities

The prisons, immigration centres, and other institutions where you are placed to provide medical services.

NHS Trusts and Private Healthcare Providers

As part of our contractual obligations.

Regulatory Bodies

The CQC and other regulatory organizations to ensure compliance with healthcare standards.

Third-Party Service Providers

To support operations such as payroll, background checks (e.g., DBS), or legal compliance.

Legal Authorities

Where required by law or to protect our business from fraud or other legal claims.

7. Data Security

We implement physical, electronic, and procedural safeguards to protect your personal information. All data is stored securely on our systems, and access is restricted to authorized personnel only. While we take all necessary precautions, the transmission of information via the internet is not completely secure, and we cannot guarantee the security of data during transmission.

8. Retention of Data

We will retain your personal information for as long as necessary to fulfil the purposes outlined in this policy, or as required by law. Typically, we retain employment data for 6 years after the end of a contract or placement, to comply with tax, NHS, and legal requirements.

9. Your Rights

Under the UK GDPR, you have the following rights concerning your personal data:

Right to Access

Request access to the data we hold about you.

Right to Rectification

Request that we correct any inaccurate or incomplete information.

Right to Erasure

Request that we delete your personal data where applicable.

Right to Restrict Processing

Request a restriction on processing under certain conditions.

Right to Data Portability

Receive your personal data in a structured, commonly used, and machine-readable format.

Right to Object

Object to the processing of your data under certain circumstances, including for direct marketing.

To exercise any of these rights, please contact us at admin@drpasecure.co.uk.

10. Cookies and Website Usage

We may collect technical information about your use of our website, including your IP address, browser type, and pages visited. This data is used to enhance the functionality of our website and improve user experience. Cookies may also be used for these purposes. For more details, please see our Cookie Policy.

11. Changes to this Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our business operations or legal obligations. Any significant changes will be posted on our website, and you will be notified where appropriate.

12. Contact Us

For any questions or concerns about this Privacy Policy or your data, please contact:
DRPA Secure

Email: admin@drpasecure.co.uk

Address: 42 Kew Court Richmond Road, Kingston Upon Thames, Surrey, KT2 5BF.

For more information about your rights or to make a complaint, you can contact the UK Information Commissioner's Office at www.ico.org.uk or call **0303 123 1113** or Email: Casework@ico.org.uk (please ensure you include your contact number)

13. Jurisdiction

This Privacy Policy is governed by the laws of England. Any disputes arising out of this policy will be subject to the jurisdiction of the courts of England and Wales.